



<Date>

<Customer Name>

<Mailing Address Line 2>

<Mailing Address Line 2>

<Mailing City>, <Mailing State> <Mailing Zip>

New Electricity Choices for Westlake Village Customers with Clean Power Alliance

Dear Valued Customer:

The City of Westlake Village is pleased to bring new electricity choices to our community through Clean Power Alliance! **Starting this June, your electricity account(s) will be automatically enrolled in Clean Power Alliance service.**

Clean Power Alliance is a locally controlled energy provider that currently serves electricity to approximately 1 million customers in 31 other communities across Los Angeles and Ventura Counties, including your neighbors in Agoura Hills, Calabasas, and Thousand Oaks. In November 2018, the City of Westlake Village joined Clean Power Alliance to give residents and businesses new clean energy options.

How does it work?

This letter describes how Clean Power Alliance works and your choices for staying in Clean Power Alliance's service, changing your default energy rate option, or remaining with Southern California Edison (SCE) as your energy supply provider. Clean Power Alliance will send you 3 additional notices in the mail over the next few months, and you can take action on your choices at any time by visiting cleanpoweralliance.org or calling us at **888-585-3788**.

Starting in June 2020, electric customers in Westlake Village will automatically begin receiving energy purchased by Clean Power Alliance that is competitively priced with SCE, your current energy supplier. SCE will continue to be responsible for delivering your power, maintaining the infrastructure, providing financial assistance for qualified customers, and rebates for energy efficiency measures. SCE will also continue sending your electric bill, which will include SCE charges for your power delivery and Clean Power Alliance charges for your power supply/generation.

What will it cost?

On your first electricity meter read date in June 2020, **you will be automatically enrolled in LEAN POWER**, the default rate option chosen by Westlake Village. **Lean Power provides you with at least 36% renewable energy content at a 1-2% overall bill savings compared to SCE.** This pricing is for a typical customer and subject to Clean Power Alliance Terms and Conditions (enclosed).

Compare your Clean Power Alliance and SCE rate options by using our bill comparison tool at cleanpoweralliance.org/compare to decide which option is best for you, your family, or business.

What are my choices?

If you do nothing, you will be automatically defaulted into Clean Power Alliance at our Lean Power option, which provides a 1-2% bill discount compared to remaining with SCE. If you want more

renewable energy and higher environmental benefits, you can always change to one of Clean Power Alliance's other rate options: **Clean Power**, which is 50% renewable, or **100% Green Power**, with zero carbon content. You can also opt out of Clean Power Alliance and remain with SCE for your power supply. If you opt out of Clean Power Alliance at least a week prior to your June 2020 service start date, you will not be automatically enrolled in our service. You can also always opt out of Clean Power Alliance after your service with us begins (see enclosed).

Our **Lean Power** option offers electric bill savings, but we know change can still be confusing sometimes, so Clean Power Alliance is here to help. To learn more, change your rate, or opt out and remain with SCE, please visit cleanpoweralliance.org or contact us at **888-585-3788 (TTY 323-214-1296)** or customerservice@cleanpoweralliance.org. But remember, if you like the idea of getting renewable energy with a cost savings, you don't need to do anything.

We look forward to offering Westlake Village customers Clean Power Alliance's benefits of local management and control, stable, competitive rates, and cleaner energy. Thank you for being our future customer and please don't hesitate to contact us to ask questions and learn more about our service options, customer programs, and benefits!

Sincerely,

Clean Power Alliance and the City of Westlake Village

Enclosure: Clean Power Alliance Terms and Conditions of Service

Customer Protections in Response to COVID-19

Clean Power Alliance has implemented new protections in coordination with Southern California Edison (SCE) to assist customers experiencing economic hardship due to COVID-19. Impacted customers will not be disconnected for non-payment of electricity bills, new flexible payment plans are available, and bill payment assistance is available for low-income customers. All suspension of disconnections and payment arrangements are coordinated through SCE. To take advantage of these protections, impacted customers should call SCE at 800-655-4555.

Learn more at sce.com/safety/coronavirus.

Clean Power Alliance Terms and Conditions of Service

Clean Power Alliance electric generation rates are competitive. Available rates can be reviewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296).

Clean Power Alliance rates are subject to change and any changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at cleanpoweralliance.org.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. Southern California Edison also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch. Note that Clean Power Alliance rates are competitive with SCE's rates, even with these fees.

Billing: Clean Power Alliance customers receive billing statements from SCE, just as they would under SCE bundled service, which include Clean Power Alliance charges for power generation. SCE will continue to charge you for transmission and distribution services they provide; this includes the cost of transmitting electricity to your home or business.

Enrollment: You will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following June 1, 2020.

Discount Programs: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay or Summer Discount Program, you will continue to receive all benefits and discounts as a Clean Power Alliance customer.

Opt Out: You have the right to opt out without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 50 cents*) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service. For details on SCE's rates and terms and conditions, please visit sce.com/tnc. If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to Pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.

Terms and Conditions are also available online at cleanpoweralliance.org.

*SCE's one-time account processing fee is subject to change. View SCE's fees at www.sce.com/regulatory/tariff-books.